

National Day Awards 2021 – Part 1



**NATIONAL DAY AWARDS
 2021**

Congratulations to the VITAL staff who were conferred the 2021 MOF Family National Day Awards!

Let's have a look at the distinguished award categories and the list of winners.

**THE
 EFFICIENCY
 MEDAL**

Pingat Berkebolehan



Instituted in 1969, the Medal may be awarded to one who displayed exceptional efficiency or exceptional devotion to duty or for work of special significance.

AWARD WINNERS:
Annie Tan Yoke Moi
Faridah Binte Abdullah

**THE
 COMMENDATION
 MEDAL**

Pingat Kepujian



Instituted in 1996, the Medal may be awarded to one who has distinguished himself or herself through commendable performance and conduct, or significant efficiency, competence and devotion to duty.

AWARD WINNERS:
Katherine Chong Chee Yoon
William Chan

**THE LONG
 SERVICE
 MEDAL**

Pingat Bakti Setia



Instituted in 1962, the Medal may be awarded one who is of irreproachable character and has completed at least 25 years service.

AWARD WINNERS:
Rashidah Begum Bt Hussein Shariff
Anisa Binti Aman
Norsiah Binte Brahim
Tamayanthi d/o Rajamanickam

In this issue, we will be first featuring 2 Efficiency Medal awardees. Let's hear from them!

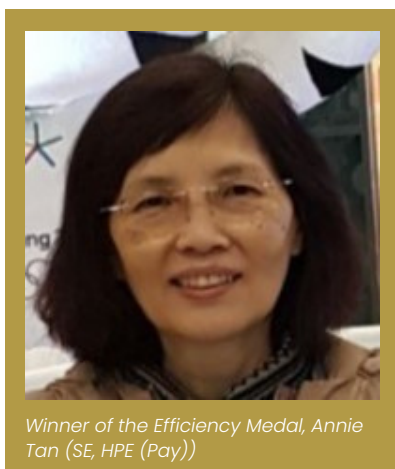
Efficiency Medal:

Annie Tan Yoke Mui

As Senior Executive, HPE (Pay), Annie is one of the pillars of the MOE HR and Payroll Division with over 20 years of institutional knowledge on payroll administration. Due to her depth of knowledge, colleagues in other Agencies will often consult her on the underlying logic behind selected payroll processes. She also acts as a mentor to the younger and newer payroll colleagues.

Annie has displayed exceptional efficiency by significantly streamlining work processes and automating manual computations.

As a payroll expert, Annie is capable in detecting misalignments between policy intent and system issues and thereafter develop feasible and appropriate solutions.



What would be a proud moment in your service here in VITAL?

My proudest moment would be receiving the Efficiency Medal at the National Day Awards Investiture Ceremony.

What advice would you give to other officers who also wish to streamline processes and apply automation to their work?

It is important to first understand the rationale and purpose for the changes to be implemented. Take time to understand the concerns for any new initiatives by asking questions and gather new perspectives before experimenting. Do not be afraid to experiment with new ideas as it is perfectly okay to fail at the first go.

What motivates you to enhance your work efficiency/productivity?

Seeing myself as part of the bigger picture to contribute to organisational outcomes, gives me the motivation to enhance my work efficiency and productivity.



Maintain good relationships with our service partner while managing the various parties' expectations.

Efficiency Medal:

Faridah Binte Abdullah

Faridah is a Senior Executive from Pension Services team, which manages superannuation for agencies.

She consistently displays steadfastness despite facing large volume of work. [CD(1)] Faridah also played a big part to stabilise the team by giving strong support to her supervisors and training new colleagues. She displays exceptional devotion to her duty and is able to manage additional workload and projects.



Share with us how did you motivate yourself when facing heavy workload?

I regularly organise my work to ensure that work with high priorities are completed first. I also try to ensure that unnecessary work can be streamlined

so that the overall workload can be eased.

What advice would you give to your colleagues who may face the same challenge as you?

Do not be shy, reach out and seek help from colleagues or supervisors if you encounter any challenges relating to heavy workload. Plan and prioritise work so you stay focused on doing what is of high priority. Teamwork divides the task and multiplies the success!

What motivates you in being dedicated to your work?

I am grateful for supportive bosses, who are willing to face challenges and enjoy the sweetness of success together. The nature of my job and the people working alongside are also the source of my dedication to work.

What would be one memorable moment within your service in VITAL?

I recall the Dinner & Dance during VITAL's 10th Year Anniversary back in 2016, where I was presented a memento for being one of the pioneers in VITAL Shared Services.